

Privacy Policy

Last Updated: October 18, 2025

I. Scope of Personal Information Collection

When you contact us through the official website's online message form, we may collect the following information:

1. **Identity and Contact Information:** Name, company name, country/region, phone number, email address.
2. **Communication Content:** Consultation content, description of needs, and additional information voluntarily provided in your message.
3. **Automatically Collected Information (see Section V):** IP address, device identifiers, browser type, access time, and other log data (used for security protection and operational analysis).

II. Purpose and Method of Information Use

Your information will be strictly used for the following purposes:

1. **Responding to Inquiries:** Answering questions or providing support based on your contact details.
2. **Service Advancement:** Facilitating follow-up communication and contract fulfillment for business cooperation requests (e.g., product inquiries, partnership applications).
3. **Security and Compliance:** Analyzing device information and access logs to prevent cyberattacks, fraud, and misuse risks.
4. **Service Improvement:** Anonymized data may be used to analyze user needs and optimize website functionality/service processes.

Note: Without your explicit consent, your information will not be used for marketing (e.g., advertising) or purposes beyond this policy.

III. Information Storage and Protection Measures

1. Retention Period:

- Message information is retained until your request is resolved or as required by law (e.g., transaction records stored for 5 years).
- Information exceeding the retention period will be anonymized or securely destroyed.

2. Security Technologies:

- Data transmission via TLS/SSL encryption; sensitive information stored in encrypted databases.
- Regular security audits, vulnerability scans, and restricted internal access permissions.

3. Risk Notice:

Despite reasonable measures, internet transmission cannot be 100% secure; please

acknowledge potential risks.

IV. User Rights

You have the following rights regarding your personal information:

1. **Access and Correction:** Request to view or modify submitted information via service@feipii.com.
2. **Right to Deletion:** Request deletion of non–essential information (unless legally required for retention).
3. **Withdrawal of Consent:** Withdraw consent for information processing at any time (may affect subsequent services).
4. **Complaint Channel:** Lodge complaints via customer service or regulatory authorities (contact details on website footer).

V. Information Sharing and Disclosure

We share your information only in the following scenarios:

1. **Third–Party Service Providers:** Sharing necessary information with strictly contracted partners (e.g., cloud storage, customer service systems) to process messages.
2. **Legal Requirements:** Disclosing information in response to lawful requests from judicial or regulatory authorities.
3. **Protection of Corporate Interests:** Pursuing legal liability for service abuse (e.g., fraud, malicious attacks).

Commitment: We do not sell, rent, or trade your personal information to advertisers or commercial entities.

VI. Cookies and Tracking Technologies

The official website may use cookies and similar technologies to collect device information (e.g., IP address, browser type) for:

- Ensuring secure website operation (e.g., identifying abnormal logins).
- Statistical analysis of visit volume and user geographic distribution (data anonymized).

You may disable cookies via browser settings, but this may affect some functionalities.

VII. Policy Updates and Contact Mechanism

1. **Update Notification:** Significant changes (e.g., expanded information usage scope) will be announced via website notice or email.
2. **Inquiries:** Contact us at info@feipii.com or service@feipii.com for privacy policy questions.

Consent Statement:

Submitting the message form indicates that you have read, understood, and accepted all terms of this Privacy Policy. If you disagree, do not proceed.

Note: This policy applies only to the official website's message form. Other services (e.g., account registration, online shopping) require supplementary terms.